

## Education

- **University of Wisconsin - Whitewater (2008)**  
Business Administration (BS)
- **Valencia College (2020)**  
Interactive Design (AS) & Web Development (AS)
- **Florida Department of Business Professions (2013)**  
Real Estate License

## Skills

- **Teamwork**  
Analytics of Team Metrics - Problem Solving Skills - Scheduling  
Strong Communication Skills - Team Coordination
- **Organization**  
Agile Business Methodology - Jira - Process Planning - Logistical  
Support - Information Architecture - Attention to Detail
- **Technical**  
Javascript - jQuery - PHP - Angular - Java - SQL - WordPress - UI - UX  
Photoshop - Illustrator - InDesign - HTML - CSS - MS Word - MS Excel  
PowerPoint

## Experience

SurePeople.com

### User Experience Designer

Dec 2019 - Present

- Remote based operations with members across the country
- Maintain complex design systems for web and mobil
- Create User Journey for multiple site concepts
- Utilize graphic designing and UI designing concepts
- Partner with teams in and out of company to deliver solutions
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prioritize recommendations based on feasibility of designs
- Support Product and Business teams during research &  
discovery and transform concepts into specific product features
- Push the status quo with ideas and imaginative alternatives

www.valenciavoice.com

### Website Administrator / Developer

Dec 2017 - Dec 2019

- New Site Migration Team
- Software Development Experience - PHP and Javascript
- Site Metrics and Analytics Tracking
- Creative Director to student developers on the team
- Used Jira to assign and validate responsibilities
- Communicate between development team and advisors

Walgreen's

### Assistant Store Manager

July 2008 - March 2014

- Assist General Manager to carry out store game plan
- Delegate tasks to team members with high accountability
- Superior organization skills to maintain store and property
- Manage inventory and Key Performance Indicators (KPIs)

www.thomas-beaver.com

### Personal Freelance Work

Aug 2018 - Dec 2019

- Communicate with Clients both in person and on Skype
- Defining and refining process of Client's needs
- Ability to work in a dynamic work environment
- Use CMS (Wordpress) to build out Client's website
- Research design elements to get inspiration for creative process
- Plan and structure sites around the User Experience
- Integrate Javascript and jQuery to perform complex functions
- Maintain support for Clients after project deployment
- Constant communication to ensure project deliverables are  
exceeded

Disney Vacation Club

### Advanced Sales Associate

Aug 2014 - Feb 2016

- Refined Communication Skills - in person and on phone sales
- Relationship building with Guests and current Members
- Keep track of sales numbers and encourage team success
- Attended Team "Huddles" to discuss effect sales procedures
- Conduct team "role plays" to better understand Guests in a  
reactive situation

Walt Disney World Parks and Resorts

### Cast Member

Aug 2006 - Present

- **Server** - 50s Prime Time Cafe
- **Advanced Sales Associate** - Disney Vacation Club
- **Operations Cast Member** - Tomorrowland Speedway